• How easy was it to install our software?

**Extremely easy** Very easy Moderately easy Slightly easy Not at all easy

• How quick was the installation process for our software?

**Extremely quick**  Very quick Moderately quick Slightly quick Not at all quick

• How user-friendly is our software's interface?

Extremely user-friendly  **Very user-friendly** Moderately user-friendly Slightly user-friendly

Not at all user-friendly

• How successful is our software in performing its intended task?

Extremely successful **Very successful** Moderately successful Slightly successful

Not at all successful

• Overall, are you satisfied with the performance of our software and our team , neither satisfied nor dissatisfied with it, or dissatisfied with it?

**Extremely satisfied**  Moderately satisfied Slightly satisfied

Neither satisfied nor dissatisfied Slightly dissatisfied Moderately dissatisfied

Extremely dissatisfied

• How likely are you to recommend our software and the team to others?

Extremely likely **Very likely** Moderately likely Slightly likely Not at all likely

• How approachable our team was

**Extremely approachable** Very approachable moderately approachable

very difficult to meet don’t respond on time

How do you rate the technical competence of the team

**Extremely Talented** Moderately Talented Not talented at all

Would you like to continue with our team in future

**Would love to work** Will at least give a thought Will not consider at all

The project was done as a course project of CS 301. Would you like to participate in selecting the team from pool of students next time for another product?

**Would love to work** Will at least give a thought Will not consider at all

How much business time is saved by the tool/product developed by our team compared to your traditional way of doing the business(e.g. without this product/tool/software)

0-30% 10-30% 30-60% **60-80%** more than 80%

Do you think the product is helpful to increase the business turnover

Quite sure **It is likely to do so** Don’t know/can’t say It was waste of time

No improvement at all.

How much percentage of your expectations /requirements are satisfied

**100%**  70-90 % 40-60% below 40%

If you were the course supervisor how would you evaluate the project?

**A+** A B B+ C+ C D+ D Below D

How would you rate the sincerity of the team

**Good level of sincerity is there** Moderate level of sincerity Not sincere at all

Any other feedback/ suggestions?

Would love to have bill payment method integrated with the web app.

Also, great to see students working on app that are solving real life problems. Appreciate the course-in charge for encouraging such environment.